



RAGSTONE ROAD SURGERY NEWSLETTER

Welcome to our winter newsletter for the patients and Community of
Ragstone Road Surgery 2021

Our current GPs are -

Dr Bharan Kumar (Male) Mondays

Dr Rana Nabi (Female) Tuesday Afternoon, Wednesdays, and Fridays

Dr Aneliya Ivanova (Female) Thursday

Dr Saloua Ribani – Tuesday



We would like to thank you all for your continued support and patience during what has been a difficult year for us all. We are still following COVID19 government guidelines, such as social distancing, face coverings, lateral flow testing for staff and restricted access to the Surgery. We are all looking forward to a return to normality when safe to do so.



COVID 19

It has been a difficult year or so for many of us in so many different ways. If you, your family or a loved one is struggling our team is here to help. You may be experiencing mental health concerns, financial difficulties. Did you have a health issues that you have avoided seeking advice for?

Please contact the surgery or alternatively use our new Econsult service, the link can be found on our website.



COVID 19 – VACCINES.

Patient who are eligible are being contacted with an invite to book their jabs! PLEASE make sure that we have all your up to date contact numbers.

We are having an extremely successful vaccination programme, with many patients now protected with both vaccinations! If you are unsure whether you are eligible at this stage, please contact the surgery.

CORONAVIRUS
STAY ALERT TO THE SYMPTOMS

HIGH TEMPERATURE OR NEW CONTINUOUS COUGH OR LOSS OF TASTE OR SMELL?

No one in your household should leave home if any one person has symptoms.
Find out how to get a test, and how long to isolate, at nhs.uk/coronavirus

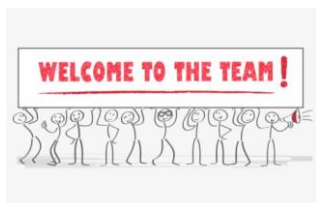
STAY ALERT > CONTROL THE VIRUS > SAVE LIVES

NHS APP

The NHS App that lets you book appointments, order repeat prescriptions and access a range of other healthcare services.

Find on APP Store or Google play

SURGERY NEWS.



We would like to welcome our new members of the team, Dr Saloua Ribani has joined our GP team and will be working with us on Tuesday's. We also have a new receptionist Simmi will be with joining our Morning team.

Patient Participation Group



Would you like to join or be involved in our PPG? It's an opportunity for you as a patient or a member of the local community to contribute to those important decisions and ideas that help us provide patient focused care and services.

If you would like more information, please email

Eastberksccg.ragstoneroad@nhs.net.



Our local hospitals and providers are now welcoming back patients, however due to COVID restrictions there is a delay and wait times are varying. We understand your frustration at extended wait periods, however please be assured that our local hospitals have measures in place that includes consultant led./ specialist nurse triage, this guarantees that your referral is in the best hands, direct appointment booking from the specialised clinic, phone and video consultations. Consultants are also able to directly advise our GP's.



Evening and

weekend

appointments!

We are now able to offer Evening and weekend appointments for GP and Nurses at the Bharani Medical Centre, Lansdowne Ave. With a range of services such as Blood tests, Wound care/ dressings, etc. These appointments can be booked here at Ragstone



Want advice from your doctor, self-help information or have an administrative request (such as a sick note or test results)?

eConsult and get a response before the end of the next working day or sooner

GET STARTED

Please find link on our website.

www.ragstoneroadsurgery.co.uk